



 **KYOCERA**

S4000  
user guide

## S4000 User Guide

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## FCC notice

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Kyocera Wireless Corp. (KWC) supplied and approved accessory designed for this product. Using accessories that are not supplied or approved by KWC may violate FCC RF exposure guidelines.

Other accessories used with this device for body-worn operations must not contain any metallic components and must provide at least 15mm separation distance including the antenna and the user's body.

## THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured to not exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population.

The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.\*

Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified by the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

Body-worn measurements differ among phone models, depending upon availability of accessories and FCC requirements. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section <http://www.fcc.gov/oet/ea/> after searching on the FCC ID: OVFKWC-K33B04.

Additional information on SAR can be found on the Cellular Telecommunications and Internet Association (CTIA) web-site at [www.wow-com.com](http://www.wow-com.com).

\* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

### **Bluetooth® Certification**

For information about S4000 Bluetooth Certification, visit the Bluetooth Qualification Program Web site at [qualweb.bluetooth.org](http://qualweb.bluetooth.org).

### **Caution**

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the warranty and user's authority to operate the equipment.

### **Optimizing your phone's performance**

Use the guidelines in this guide to learn how to optimize the performance and life of your phone and battery.

### **Air bags**

If you have an air bag, DO NOT place installed or portable phone equipment or other objects over the air bag or in the air bag deployment area. If equipment is not properly installed, you and your passengers risk serious injury.

### **Medical devices**

**Pacemakers**—Warning to pacemaker wearers: Wireless phones, when in the 'on' position, have been shown to interfere with pacemakers. The phone should be kept at least six (6) inches away from the pacemaker to reduce risk.

The Health Industry Manufacturers Association and the wireless technology research community recommend that you follow these guidelines to minimize the potential for interference.

- Always keep the phone at least six inches (15 centimeters) away from your pacemaker when the phone is turned on.
- Do not carry your phone near your heart.
- Use the ear opposite the pacemaker.
- If you have any reason to suspect that interference is taking place, turn off your phone immediately.

**Hearing aids**—Some digital wireless phones may interfere with hearing aids. In the event of such interference, you may want to consult your service provider or call the customer service line to discuss alternatives.

**Other medical devices**—If you use any other personal medical device, consult the manufacturer of the device to determine if it is adequately shielded from external RF energy. Your physician may be able to help you obtain this information.

**In health care facilities**—Turn your phone off in health care facilities when instructed. Hospitals and health care facilities may be using equipment that is sensitive to external RF energy.

### Potentially unsafe areas

**Posted facilities**—Turn your phone off in any facility when posted notices require you to do so.

**Aircraft**—FCC regulations prohibit using your phone on a plane that is in the air. Turn your phone off or switch it to Airplane Mode before boarding aircraft.

**Vehicles**—RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer of the device to determine if it is adequately shielded from external RF energy.

**Blasting areas**—Turn off your phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

**Potentially explosive atmospheres**—Turn off your phone when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in bodily injury or death. Areas with a potentially explosive atmosphere are often, but not always, clearly marked.

They include:

- fueling areas such as gas stations
- below deck on boats
- transfer or storage facilities for fuel or chemicals
- vehicles using liquefied petroleum gas, such as propane or butane
- areas where the air contains chemicals or particles such as grain, dust, or metal powders
- any other area where you would normally be advised to turn off your vehicle engine

### Using phone with care

Use only in normal position (to ear). Avoid dropping, hitting, bending, or sitting on the phone.

### Avoiding magnetic environments

Keep the phone away from magnets which can cause improper functioning of the phone.

### Keeping phone dry

Keep the phone dry. Damage can result if the phone gets wet. Water damage is not covered under warranty.

### Resetting the phone

If the screen seems frozen and the keypad does not respond to keypresses, reset the phone by completing the following steps:

1. Remove the battery door.
2. Remove and replace the battery.

If the problem persists, return the phone to the dealer for service.

## Accessories

Use only Kyocera-approved accessories with Kyocera phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

## Radio Frequency (RF) energy

Your telephone is a radio transmitter and receiver. When it is on, it receives and sends out RF energy. Your service provider's network controls the power of the RF signal. This power level can range from 0.006 to 0.6 watts. In August 1996, the U.S. Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. These guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies in the following reports:

- ANSI C95.1 (American National Standards Institute, 1992)
- NCRP Report 86 (National Council on Radiation Protection and Measurements, 1986)
- ICNIRP (International Commission on Non-Ionizing Radiation Protection, 1996)

Your phone complies with the standards set by these reports and the FCC guidelines.

## E911 mandates

Where service is available, this handset complies with the Phase I and Phase II E911 Mandates issued by the FCC.

## Hearing Aid Compatibility (HAC)

Some mobile phones and hearing devices (hearing aids and cochlear implants), when used together, result in buzzing, humming, or whining noises detected by the user. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box. The ratings are not guarantees and results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings**—Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings**—Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you choose the proper rating for your mobile phone. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

For more information about hearing aid compatibility, visit the FCC's Consumer & Governmental Affairs Bureau Web site at [www.fcc.gov/cgb/dro](http://www.fcc.gov/cgb/dro).

**Kyocera Wireless Corp.**

[www.kyocera-wireless.com](http://www.kyocera-wireless.com)

To purchase accessories, visit  
[www.kyocera-wireless.com/store](http://www.kyocera-wireless.com/store)

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# 1 GETTING STARTED

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## Phone battery

### Installing the battery

To install the battery:

1. With the back of the phone facing you, locate the side notches at the top of the phone.
2. Slide your fingernail into one of the notches to unsnap the back cover.
3. Place the battery in the phone casing with the metal contacts toward the top of the phone.
4. Fit the bottom of the back cover into the shape at the bottom of the battery well.
5. Press the back cover until it snaps into place.



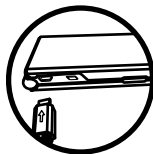
**Note:** To remove the battery, make sure the phone is turned off.

## Charging the battery

You must have at least a partial charge in the battery to make or receive calls.

To charge the battery:

1. Connect the AC adapter to the jack on the upper side of the phone.
2. Plug the adapter into a wall outlet.



The battery icon in the upper-right corner of the screen shows whether the phone is:

- Charging (animated icon)
- Partially charged 
- Fully charged 

**Warning:** The battery does not charge if you are in a call while it is connected to an AC adapter.

## Recharging the battery

You can safely recharge the battery at any time, even if it has a partial charge.

## Battery care

### General safety guidelines

- Do not disassemble or open the battery.
- Do not crush, bend, deform, puncture, or shred the battery.
- Do not attempt to insert foreign objects into the battery.
- Do not immerse the battery or expose it to water or other liquids. Even if a battery appears to dry out and operate normally, internal parts can slowly corrode and pose a safety hazard.
- Always keep the battery between 15°C and 25°C (59°F and 77°F). Do not expose the battery to extremes of temperature, fire, or other hazards such as a cooking surface, iron, or radiator.
- Never use any damaged battery.
- Only use the battery for its intended phone.
- Only use the battery with a qualified charger. Use of an unqualified battery charger may present a risk of fire, explosion, leakage, or other hazard. If you are unsure about whether a charger is qualified, contact customer support.
- Do not short-circuit the battery or allow metallic conductive objects—such as keys, coins, or jewelry—to contact the battery's terminals.
- Replace the battery only with another qualified battery. Use of an unqualified battery may present a risk of fire, explosion, leakage, or other hazard. If you are unsure about whether a replacement battery is compatible, contact customer support.
- Promptly dispose of used batteries in accordance with local regulations and recycle if possible. Do not dispose as household waste.
- Supervise all battery usage by children.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, an internal short-circuit can occur and pose a safety hazard. If you suspect battery damage, take it to a service center for inspection.
- Improper battery use may result in fire, explosion, or other hazard.

### Common causes of battery drain

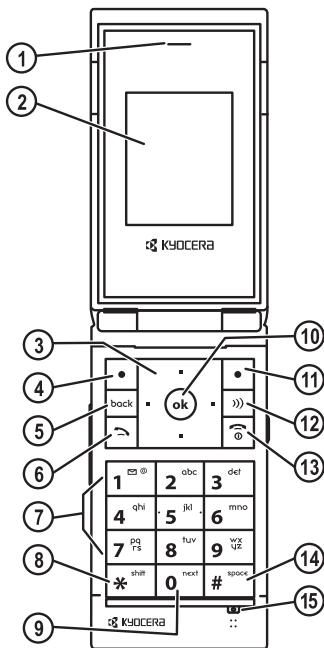
- Playing games or using the Web.
- Keeping backlighting on.
- Operating in digital mode when far away from a base station or cell site.
- Using data cables or accessories.
- Operating when no service is available, or service is available intermittently.
- High earpiece and ringer volume settings.
- Repeating sound, vibration, or lighted alerts.

# Phone overview

## Getting to know your phone

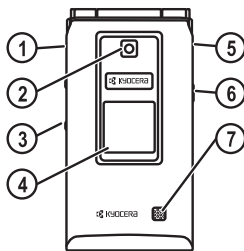
The following illustration shows the phone in open position.

1. Earpiece speaker.
2. Home screen.
3. **Navigation** key scrolls through lists and text entry fields and accesses shortcuts from the home screen.
4. Left softkey accesses menus and functions.
5. **Back** key returns you to the previous screen and erases characters in text entry.
6. **Send** key starts or answers a call. Press once to display the All calls list and twice to redial the last number dialed. Press and hold to activate voice command.
7. Keypad for entering numbers, letters, or symbols.
8. **Shift** \* key changes the text mode in text entry.
9. **0 Next** key cycles through word choices during text entry.
10. **OK** key selects a menu item, or accesses the main menu at the home screen.
11. Right softkey accesses the contacts list and other menu options.
12. **Speakerphone** key activates the speakerphone and answers incoming calls.
13. **End** key turns the phone on and off, ends a call or Browser session, and returns you to the home screen.
14. **Space #** key enters a space during text entry. Press and hold to activate or deactivate Silent mode.
15. Microphone.



The following illustration shows the phone in closed position. With the phone closed, the keys are locked to prevent accidental key presses.

1. Jack for hands-free headset only (sold separately).
2. Indicator light.
3. **Volume** key for raising or lowering speaker volume.
4. External screen for displaying time, caller ID, signal, and battery strength.
5. Jack for AC adapter (included) and data cable (sold separately).
6. **Camera** key for activating camera mode.
7. External speaker.



**Warning:** Inserting an accessory into the incorrect jack damages the phone.

## Putting on wrist strap

To put on a wrist strap:

1. With the back cover open, thread the strap through the eyelet at the top of the phone.
2. Insert the other end of the strap into the beginning end loop and tighten the strap.



## Common keys

The following list the frequently-pressed keys. Throughout this user guide, these keys are referred as follows:

- |  |                                             |
|--|---------------------------------------------|
|  | Navigation key                              |
|  | OK key                                      |
|  | Left softkey                                |
|  | Right softkey                               |
|  | Send key (also referred to as the Call key) |
|  | End key (also referred to as the Power key) |
|  | Back key                                    |
|  | Speakerphone key                            |

## Screen icons These icons may appear on your phone's screen:

|                                                                                 |                                                                                                        |                                                                                     |                                                                                 |
|---------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
|   | The phone is operating in IS95 digital mode.                                                           |     | New voice message.                                                              |
|  | The phone is operating in IS2000 (1X) digital mode.                                                    |    | New voice and text message.                                                     |
|  | The phone is receiving a signal. You can make and receive calls. Fewer bars indicate a weaker signal.  |    | New photo message.                                                              |
|  | A call is in progress.                                                                                 |    | New photo and voice message.                                                    |
|  | The phone has a standard speed data connection.                                                        |    | New photo and text message.                                                     |
|  | The phone is not receiving a signal. You cannot make or receive calls.                                 |    | New photo, voice and text message.                                              |
|  | Content is DRM protected.                                                                              |    | The phone is set to light up instead of ring.                                   |
|  | Data service is available and active on your phone. Check with your service provider for availability. |    | The phone is set to vibrate or to vibrate and then ring.                        |
|  | (blinking) The phone is sending high-speed data.                                                       |    | The speakerphone is on.                                                         |
|  | (blinking) The phone is receiving high-speed data.                                                     |    | Position location is set to your service provider and to emergency services.    |
|  | Data service is available, but the phone is dormant.                                                   |    | Position location is set to emergency services only.                            |
|  | Bluetooth wireless technology is enabled (On).                                                         |    | The phone is in camera mode.                                                    |
|  | Bluetooth wireless technology is disabled (Off).                                                       |    | The phone is set to auto answer.                                                |
|  | The phone is roaming outside of its home service area.                                                 |    | The phone is in privacy mode, accessing a secure Web site or with files locked. |
|  | New text message.                                                                                      |    | The alarm clock is set.                                                         |
|                                                                                 |                                                                                                        |    | The battery is fully charged. The more bars, the fuller the charge.             |
|                                                                                 |                                                                                                        |  | The phone is in airplane mode.                                                  |

# Main menu

The contents of the main menu are as follows:

## Recent Calls

All  
Incoming  
Outgoing  
Missed  
Erase Call List  
Call Timer

## Contacts

View All  
Add New  
View Groups  
Speed Dial List  
Voice Dial List  
Contacts Count

## Media Galley

Images  
Sounds  
**Settings**  
Bluetooth  
Sounds  
Display  
Convenience  
Voice Features  
Accessories  
Network  
Security  
Phone Info

## Messaging

New Text Msg  
New Pic Msg  
Voicemail  
Inbox  
Sent Msgs  
Outbox  
Saved Msgs  
Drafts  
Msg Settings  
Erase Msg

## Camera

Launches the Camera

## Tools

Voice Memo  
Scheduler  
Alarm Clock  
Tip Calculator  
Calculator  
Timer  
Stopwatch  
World Clock

## Browser

Launches the Browser

## Downloads

MobileShop  
Settings  
Help

**Note:** The menu items on your phone can change depending on the services provided. Check with your service provider.

## Basic navigation

You press your phone keys to access the various menus and other features of your phone. Some of the basic frequently-used keys are as follows:

- **Left softkey:** Selects items that appear on the lower left of the display. At the home screen, you can select **Menu**.
- **Right softkey:** Selects items that appear on the lower right of the display. At the home screen, you can select **Contacts**.
- **OK key:** Selects a menu item.
- **Navigation key:** Scrolls through menus and options. You can access the following shortcuts from the home screen.
  - Scroll left to launch the Browser.
  - Scroll right to record a voice memo.
  - Scroll up to access the custom menu.
  - Scroll down to view recent calls list.
- **Back key:** Returns to the previous menu level.
- **End/Power key:** Returns to the home screen.

## Guide conventions

In this guide the following conventions are used when describing phone features.

**Select** means to press the left or right softkey, or the **OK** key to select an item on the display. For example, “select **Menu**” tells you to physically press the left softkey to choose **Menu** from the display.

**Press** means to press a phone key. For example, “press the **Send** key to make a phone call” tells you to press the **Send** key on your phone.

**Scroll** means to press the **Navigation** key to move through a list on the display. For example, “scroll through your Contacts list to choose a contact” means to press the **Navigation** key up or down to scroll through the list on the display.

The greater than symbol “>” tells you to select an option from a menu or list. For example, “**Menu > Settings**” means to:

1. At the home screen, press the left softkey to select **Menu**.
2. Scroll to the **Settings** option.
3. Press the **OK** key to select **Settings**.

## 2 BASIC FUNCTIONS

---

This section explains basic functionality of your phone. For more detailed explanations of your phone's features, refer to the later chapters.

### Powering up

To turn on your phone, press and hold the **End** key and wait until the phone display lights up.

To turn off your phone, press and hold the **End** key until the phone turns off.

### Making phone calls

Make sure you are in an area where a signal can be received. Look for the signal strength icon on the home screen. The more bars you see in this symbol, the stronger the signal. If there are no bars, move to where the signal strength is better. When the phone has been idle for a while with no signal, it changes to power save mode. When you see “Power Save” on your phone's screen, press any key to return to normal operating mode.

You can make a phone call in one of the following ways.

#### Call using numbers

At the home screen:

1. Enter a phone number.
2. Press the **Send** key.

#### Call using contacts

At the home screen:

1. Select **Contacts** to open your Contacts list.
2. Highlight a contact and press the **Send** key.

#### Call using voice commands

You can use voice commands to call a contact from your voice dial list or to dial a phone number. For more information, see “Voice Commands” on page 62.

#### Redial a number

At the home screen:

1. Press the **Send** key once to open your call history.
2. Highlight a phone number or contact and press the **Send** key.

**Note:** To redial the last number called, received or missed, press the **Send** key twice.

### Answering phone calls

When a call comes in, the phone rings, vibrates, or lights up. The phone number of the caller also appears if it is not restricted. If the number is stored in your Contacts list, the contact's name appears.



There are several ways you can answer a phone call:

## Answer using the Send key

Press the **Send** key or any key with Any Key Answer enabled. For more information, see “Any key answer” on page 34.

## Answer using speakerphone

Press the **Speakerphone** key.

## Answer using flip

You can set the phone to answer immediately when you open the flip. For more information, see “Open to answer” on page 33.

## Ending phone calls

To end a phone call, press the **End** key or close the flip.

## Verifying your phone number

To verify your phone number, select **Menu > Settings > Phone Info > Build Info**.

## Activating voice dialing

At the home screen:

1. Press and hold the **Send** key.
2. Follow the prompts.

For more information, see “Voice Commands” on page 62.

## 3 CALL FEATURES

---

This chapter describes call features such as volume, holding calls, speed dialing, and other features.

### Volume control

You have several ways to control the volume of your phone.

#### Adjust volume during a call

To adjust the earpiece volume during a call, press the **Volume** key up or down.

#### Use the speakerphone

Your phone has a built-in speakerphone. To turn on the speakerphone, press the **Speakerphone** key.

The speakerphone icon appears on the home screen when the speakerphone is on.

To turn off the speakerphone, press the **Speakerphone** key again.

**Note:** If you press the **Speakerphone** key during an incoming call, you will answer the call.

#### Silence an incoming call

Press the **Volume** key to silence an incoming call, especially if you set the phone to answer immediately when you open the flip. For more information, see “Open to answer” on page 33.

With the flip open, you can also press the **Volume** key or select **Silence** to silence the phone without answering the call. To silence the phone and answer the call, press the **Volume** key and then press the **Send** key.

### Hold call

Use this feature to place incoming calls on hold until you are ready to answer them. See “Hold call” on page 32.

### Speed dialing

Use the Speed Dial feature to assign a one- or two-digit shortcut to a contact. Before you can use speed dialing, you must save a phone number as a contact and assign a speed dial location to it. See “Contact number” on page 19.

To call a contact that has a speed dial location.

1. Enter the one- or two-digit speed dial location.
2. Press the Send key.

### 1-Touch dialing

This feature is the fastest way to speed dial a contact that has a speed dial location. See “1-Touch dialing” on page 32.

# Voicemail

## Configure your voicemail

Before your phone can receive voicemail messages, you must set up a password and record a personal greeting with your service provider. When you have set up your voicemail, all unanswered calls to your phone are automatically transferred to voicemail, even if your phone is in use or turned off.

1. Press and hold the **1** key.
2. Follow the system prompts to create a password and record a greeting.

## Check voicemail

When a voice message is received, your screen displays a notification along with a voicemail message icon at the top of your screen. The symbol flashes if the message is urgent. If you see a notification:

1. Select **Call** to call your voicemail number.
2. Follow the system prompts to retrieve the message.

**Note:** To clear the screen without checking messages, select **Ignore**.

If you see only the voicemail message icon:

1. Select **Menu > Messaging > Voicemail**.
2. If you have set up your voicemail, select **Call** to call your voicemail number.

3. Follow the system prompts to retrieve the message.

## Set voicemail alert

You can set the phone to beep or vibrate every five minutes to remind you that you have voicemail. For more information, see “Alerts” on page 46.

## Roaming calls

### Control roaming calls

You can restrict your phone from making a call when roaming. See “Roam option” on page 37.

### Set roaming alert

You can set the phone to alert you when you roam outside of your home service area. See “Roaming service alert” on page 37.

### Set roam ringer

You can set a ringer to indicate when an incoming call is subject to roaming charges. See “Roam ringer” on page 28.

### Set call guard

You can set the phone to warn you before you answer or place a call while roaming. See “Roam call alert” on page 38.

# Emergency services

## Call emergency service

You can call an emergency code, even if your phone is locked or your account is restricted. When you call, your phone enters Emergency mode. This enables the emergency service exclusive access to your phone to call you back, if necessary. To make or receive regular calls after dialing the code, you must exit this mode.

To dial an emergency code:

1. Enter your 3-digit emergency code.
2. Press the **Send** key.

**Note:** Regardless of your 3-digit emergency code (911, 111, 999, 000, etc.), your phone operates as described.

## Exit emergency services

When you have completed the emergency call:

1. Select **Exit**.
2. Select **Exit** again to confirm your choice.

**Note:** To determine who has access to your location, see “Location” on page 37.

## Airplane mode

While in an airplane, you can set your phone to Airplane mode where your phone does not emit RF signals. See “Airplane mode” on page 31.

## 4 TEXT ENTRY

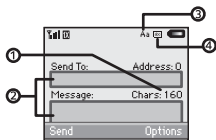
You can enter letters, numbers, and symbols in contacts, text messages, and your banner.

### Text entry modes

The current text entry mode (and capitalization setting, when applicable) are indicated by icons.

The text entry screen has the following features:

1. The number of remaining characters you can type.  
Allowed length of messages can vary depending on your service.
2. Text entry fields.
3. Current capitalization setting.
4. Current text entry mode.



There are six text entry modes:

- **Insert QuickText:** quick text mode.
- **Case Change:** case change mode.
- **Normal Alpha:** normal alpha mode.
- **Rapid Entry:** rapid entry mode.
- **Numbers Only:** numbers only mode.
- **Add Symbol:** symbol mode.

**Note:** The mode you start in depends on the task you are doing. For example, when entering a phone number, you are in numbers only mode.

When entering a name for a contact, you are in rapid entry mode.

### Enter numbers

- To enter a number while in numbers only mode, press a number key once.
- To enter a number while in normal alpha or rapid mode, press and hold a number key until the number appears on the screen.

### Enter words letter by letter

1. Press a key once for the first letter, twice for the second letter, and so on.
2. Wait for the cursor to move right and enter the next letter.

**Note:** To enter a space, press the **Space #** key.

### Enter words quickly

When you press a series of keys using rapid mode, your phone checks its dictionary and guesses at the word you are trying to spell.

1. For each letter of the word you want, press the key once. For example, to enter the word “any” press the **2 > 6 > 9** keys.
2. If the word doesn’t match what you want, press the **0 Next** key to check other word matches.
3. When you see the word you want, press the **Space #** key.

## Enter symbols

While entering text in normal alpha mode, you can enter symbols by pressing the **1** key until you see the symbol you want. Using this method, you have access to the following symbols:

. @ ? ! - , & : ‘

To access the full set of symbols:

1. From the text entry screen, select **Options > Add Symbol**.
2. Scroll up or down to view the list of symbols.
3. Press the number key corresponding to the symbol to enter it.

## Change default text entry mode

You can change the default text entry mode when creating a text message. For more information, see “Default text” on page 48.

## Change modes

Sometimes you need to change modes. For example, to enter numbers in an email address while in normal alpha mode, you must change to numbers only mode, enter the numbers, and then change back to normal alpha mode to complete the address.

To change text entry modes, press and hold the **Shift \*** key until the icon for your desired mode appears at the top of the screen. You can also select **Options** and a different mode.

## Capitalization

You can change capitalization at any time while entering text. Simply press the **Shift \*** key to choose upper or lower case while in normal alpha mode.

## Text entry quick reference

This table gives instructions for entering letters, numbers, and symbols.

| To..                          | Do this...                                                                                                                                   |
|-------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Enter a letter                | Use normal alpha mode and press a key until you see your desired letter. For more options, see “Text entry modes” on page 13.                |
| Enter a number                | Use numbers only mode and press a key. For more options, see “Text entry modes” on page 13.                                                  |
| Enter a symbol                | In either normal alpha mode, press the <b>1</b> key until you find your desired symbol. For more options, see “Text entry modes” on page 13. |
| Enter a space                 | Press the <b>Space #</b> key.                                                                                                                |
| Erase a character             | Press the <b>Back</b> key.                                                                                                                   |
| Erase all characters          | Press and hold the <b>Back</b> key.                                                                                                          |
| Move cursor right or left     | Scroll left or right.                                                                                                                        |
| Move cursor up or down        | Scroll up or down.                                                                                                                           |
| Change text entry modes       | Press and hold the <b>Shift *</b> key.                                                                                                       |
| Capitalize any letter         | In normal alpha mode, press the <b>Shift *</b> key. Choose uppercase.                                                                        |
| Lowercase any letter          | In normal alpha mode, press the <b>Shift *</b> key. Choose lowercase.                                                                        |
| Initial caps                  | In normal alpha mode, press the <b>Shift *</b> key. Choose sentence case.                                                                    |
| Select soft options on screen | Press the appropriate left or right softkey.                                                                                                 |

## 5 RECENT CALLS

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### Call lists

Details on the calls you made, received, or missed are stored in the Recent Calls list and are identified by the following icons:



Outgoing call



Incoming call



Missed call (flashing)

### View recent calls

1. Select **Menu > Recent Calls** and one of the following:
  - **All** displays all calls made or received.
  - **Incoming** displays calls answered.
  - **Outgoing** displays calls made.
  - **Missed** displays calls received, but not answered.
2. Highlight a recent call.
3. Press the **Send** key to call the number or select **Options** and one of the following:
  - **Save** creates a new contact or **View** displays the contact details.
  - **Send Text Msg** sends a text message to the number.
  - **Send Picture Msg** sends a multimedia message to the number.

- **Erase Record** deletes the call from the call list.

**Note:** If the phone number is classified as “secret,” you must enter your four-digit lock code to access it.

### Missed calls

When you have missed a call, “Missed Call” appears on your screen. You can do one of the following:

- To clear the screen, select **OK**.
- To view the call details, select **Calls** and press the OK key.
- To return the call, select **Calls** and press the Send key.

### Set alert for missed calls

You can set an alert to beep every five minutes after you have missed a call. See “Alerts” on page 46.

### Erase call list

You can erase your phone’s call lists.

1. Select **Menu > Recent Calls > Erase Call List > All, Incoming, Outgoing, or Missed**.
2. Select **Yes**.



## Call timers

### View call timers

To track the number and duration of calls made and received on your phone, select **Menu > Recent Calls > Call Timer** and one of the following:

- **All** tracks all calls you have made and received. You cannot reset this timer.
- **Recent** tracks all calls you have made and received since you last reset this timer. To reset this timer to zero, select **Reset**.
- **Home** tracks calls you have made and received in your home service area since you last reset this timer. To reset this timer to zero, select **Reset**.
- **Roam** tracks calls you have made and received while roaming since you last reset this timer. To reset this timer to zero, select **Reset**.
- **Incoming** tracks calls you have received since you last reset this timer. To reset this timer to zero, select **Reset**.
- **Outgoing** tracks calls you have made since you last reset this timer. To reset this timer to zero, select **Reset**.

## Time your calls

Your phone can alert with a short beep ten seconds before each minute passes during a call. For more information, see “Minute alert” on page 33.

## 6 CONTACTS

---

Use your phone's Contacts list to store information about a person or company. Each contact entry can have up to six phone numbers, two email addresses, two Web addresses, two street addresses, and a space for notes.

### Viewing Contacts list

To view existing contacts in your phone, select **Menu > Contacts > View All**. Your Contacts list is listed alphabetically.

**Note:** You can also select **Contacts** from the home screen to view the directory.

Scroll to a contact and do one of the following:

- Press the **Send** key to call the highlighted contact.
- Press the **OK** key to view the highlighted contact's details.
- Select **New** to add a new contact.
- Select **Options** and choose one of the following:
  - **Call** to make a call.
  - **Send Text Msg** to send a text message.
  - **Send Pict Msg** sends a multimedia message.
  - **View Contact** to view contact details.
  - **Edit Contact** to edit contact details.
  - **Erase Contact** to erase the contact.
  - **Send as vCard** to send contact as a vCard.

- **Send All** to send all contacts via Bluetooth.
- **Contacts Menu** to access your contacts.

### Adding contacts

#### Add contact from home screen

To add a contact to your Contacts list:

1. From the home screen, enter a phone number to save (including the area code).
2. Select **Save > Save New Contact**.
3. Enter a name for the contact. For more information, see “Text Entry” on page 13.
4. Enter additional phone numbers, email addresses, Web addresses, and notes, if needed. Scroll up or down to move through the contact fields.
5. When you are done entering the information, select **Save**.

#### Add contact from contacts menu

To add a contact to your Contacts list:

1. Select **Menu > Contacts > Add New**.
2. Enter a name for the contact. When you are done, scroll down to move to the next field. For more information, see “Text Entry” on page 13.
3. Enter a primary number for the contact.

4. Enter additional phone numbers, email addresses, Web addresses and note, if needed. Scroll up or down to move through the contact fields.
5. When you are done entering information, select **Save**.

## Add code or extension

When you save the phone number of an automated service, you may include a pause to stop dialing, where you can wait to dial an extension.

1. From the home screen, enter a phone number.
2. Select **Options** and a type of pause:
  - **Time Pause** causes the phone to stop dialing for two seconds.
  - **Hard Pause** causes the phone to stop dialing until you select **Options > Release** while making the call.
3. Enter the remaining numbers.
4. Complete the contact and select **Save**.

## Working with contacts

### Contact details

To edit the details of an existing contact:

1. Select **Menu > Contacts > View All**.
2. At the Contacts list, select a contact.
3. At the contact's detail screen, select **Edit**.

4. Edit or add phone numbers, email addresses, Web addresses, and notes. Scroll up or down to move through the contact fields.
5. When you are done entering the information, select **Save**.

### Contact name

To work on the name of an existing contact:

1. Select **Menu > Contacts > View All**.
2. At the Contacts list, select a contact.
3. At the contact's detail screen, scroll to the contact name.
4. Select **Options** and one of the following:
  - **Ringer** assigns a specific ringer to the contact.
  - **Picture** assigns a specific picture to the contact.
  - **Erase Contact** deletes the entire contact.
  - **Send as vCard** sends the contact as a vCard.

### Contact number

To work on the number of an existing contact:

1. Select **Menu > Contacts > View All**.
2. At the Contacts list, select a contact.
3. At the contact's detail screen, scroll to a contact number.
4. Select **Options** and one of the following:
  - **Call** calls the contact.

- **Send Text Msg** sends a text message.
- **Send Pict Msg** sends a multimedia message.
- **Prepend** displays the contact's detail screen for you to change the number (adding an area code) or other data of the contact.
- **Add Speed Dial** adds the number to your speed dial list.
- **View Number** displays the number.
- **Erase Number** deletes the number from the contact.
- **Secret/Not Secret** makes the number secret, hiding it from the screen until you enter the lock code.
- **Primary Number** makes this number the primary number for the contact.
- **Send as vCard** sends the contact as a vCard.
- **Add to Group** adds the number to the business, personal, or custom group.

## Contact email address

To work on the email address of an existing contact:

1. Select **Menu > Contacts > View All**.
2. At the Contacts list, select a contact.
3. At the contact's detail screen, scroll to a contact email address.

4. Select **Options** and one of the following:
  - **Send Text Msg** sends a text message (depending on your service provider).
  - **Send Pict Msg** sends a multimedia message.
  - **View Address** displays the email address.
  - **Add to Group** adds the email address to the business, personal, or custom group.
  - **Erase Address** deletes the email address from the contact.
  - **Secret/Not Secret** makes the email address secret, hiding it from the screen until you enter the lock code.
  - **Send as vCard** sends the contact as a vCard.

## Contact Web address

To work on the Web address of an existing number.

1. Select **Menu > Contacts > View All**.
2. At the Contacts list, select a contact.
3. At the contact's detail screen, scroll to a contact Web address.
4. Select **Options** and one of the following:
  - **Launch Web** launches the Browser and goes to the Web address.
  - **Send Pict Msg** sends a multimedia message.
  - **View Web** displays the Web address.

- **Erase Web** deletes Web address from the contact.
- **Secret/Not Secret** makes the Web address secret, hiding it from the screen until you enter the lock code.
- **Send as vCard** sends the contact as a vCard.

## Contact street address

To work on the street address of an existing number:

1. Select **Menu > Contacts > View All**.
2. At the Contacts list, select a contact.
3. At the contact's detail screen, scroll to a contact street address.
4. Select **Options** and one of the following:
  - **View Address** displays the street address.
  - **Erase Address** deletes street address from the contact.
  - **Secret/Not Secret** makes the street address secret, hiding it from the screen until you enter the lock code.
  - **Send as vCard** sends the contact as a vCard.

## Contact note

To work on the note of an existing number:

1. Select **Menu > Contacts > View All**.
2. At the Contacts list, select a contact.

3. At the contact's detail screen, scroll to the contact note.
4. Select **Options** and one of the following:
  - **View Note** displays the note.
  - **Erase Note** deletes the note from the contact.
  - **Secret/Not Secret** makes the note secret, hiding it from the screen until you enter the lock code.
  - **Send as vCard** sends the contact as a vCard.

## Assign ringer

To assign a ringer to a contact:

1. Select **Menu > Contacts > View All**.
2. At the Contacts list, select a contact.
3. At the contact's detail screen, scroll to the contact name.
4. Select **Options > Ringer > Assign Ringer** and a ringer from the list. Scroll to play the ringers.

## Assign picture

To assign a picture to a contact:

1. Select **Menu > Contacts > View All**.
2. At the Contacts list, select a contact.
3. At the contact's detail screen, scroll to the contact name.

4. Select **Options > Picture** and one of the following:
  - **Assign Picture** assigns a picture to the contact. Select **Camera Pictures** or **Images > Saved Images** or **Caller IDs** to choose what kind of picture to assign.
  - **Unassign Picture** removes the assigned picture from the contact.
  - **Take Picture Now** activates camera mode.

## Assign number type

After you assign a number type, an icon appears in front of the contact number.

1. Select **Menu > Contacts > View All**.
2. At the Contacts list, select a contact.
3. At the contact's detail screen, select **Edit**.
4. Press down twice to scroll to the number type dropdown and press the **OK** key.
5. Select **General**, **Work**, **Home**, **Mobile**, **Pager** or **Fax**. The appropriate icon appears next to the number in your phone lists.
6. Select **Save**.

## Send a vCard

To send contact information as a message:

1. Select **Menu > Contacts > View All**.
2. At the Contacts list, select a contact.

3. Select **Options > Send as vCard** and one of the following:
  - **via MMS**
  - **via Bluetooth**
  - **To Printer**
4. Complete the appropriate task to send the contact information.

**Note:** You can select **Menu > Contacts > View All > Options > Send All** to send all of your contacts via Bluetooth.

## Contact groups

You can assign your contacts to groups. Your phone comes with two default groups, Business and Personal. You can also create your own groups.

1. Select **Menu > Contacts > View Groups**.
2. Select **New**.
3. Enter a name for the group, and select **Next**.
4. Select the contacts from the list provided. A check mark appears next to each selection you make. You can also remove checkmarks.
5. After selecting your desired contacts, select **Done**.

Your new group appears the next time you view your groups.

## Use groups

1. Select **Menu > Contacts > View Groups**.
2. At the Groups list, scroll to a group.
3. Select **Options** and one of the following:
  - **View** displays the group details.
  - **Edit** enables editing the group.
  - **Erase** deletes the group.
  - **Send Text Msg** sends a text message.
  - **Send Pict Msg** sends a multimedia message.
  - **Send as vCard** sends the group as a vCard.

## Customize groups

1. Select **Menu > Contacts > View Groups**.
2. At the Groups list, select a group.
3. Select **Options** and one of the following:
  - **Ringer** assigns a ringer to the group.
  - **Picture** assigns a picture to the group.
  - **Erase** deletes the group.
  - **Edit** enables editing the group.

## Searching contacts

To find a phone number or contact, you can search the Contacts list, check the Frequent List, or use Fast Find.

## Contacts list

To search your Contacts list, select **Menu > Contacts** and one of the following:

- **View All** lists the entire Contacts list.
- **View Groups** lists the existing groups.
- **Speed Dial List** or **Voice Dial List** shows the contacts on the specified list.

You can also use the **Contacts** shortcut from the home screen to view the Contacts list. To quickly get down the list, enter the first letter of the contact. You can skip to that letter of the alphabet.

## Frequent list

With Frequent List enabled, you can see 15 of your most frequently called contacts. For more information, see “Frequent list” on page 33.

## Fast find

With Fast Find enabled, you can press one or two keys to view close matches of the number. For more information, see “Fast find” on page 33.

## Contacts count

To check the status of the stored contacts on the phone (with a maximum of 500), select **Menu > Contacts > Contacts Count**.

## 7 MEDIA GALLERY

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Your phone stores images and sounds, and displays those files on the phone's screen.

### Accessing folders

To access the folders where your phone stores media files, select **Menu > Media Gallery** and one of the following:

- **Images** contains image files that are preloaded, downloaded, saved or created.
- **Sounds** contains sound files that are preloaded, downloaded, saved or created.

### Browsing images

To browse the Images folder:

1. Select **Menu > Media Gallery > Images** and one of the following:
  - **Camera Pictures** displays the images captured with your phone camera.
  - **Saved Images** displays the images available.
  - **Wallpapers** displays the wallpapers available.
  - **Screensavers** displays the screen savers available.
  - **Caller IDs** displays the pictures you can assign as caller IDs.

2. Depending on your selection, you can select **View** or **Options** to complete your desired task.

### Browsing sounds

To browse the Sounds folder:

1. Select **Menu > Media Gallery > Sounds** and one of the following:
  - **Saved Sounds** displays the sounds available.
  - **Ringers** displays the ringers available.
  - **Voice Memos** contains the voice memos you have made.
2. At the folder list, highlight a file.
3. Depending on your selection, you can select **Send, Assign, Play, or Options** to complete your desired task.



### Menu options

The contents of the Settings menu are as follows:

#### **Bluetooth**

On/Off  
My Devices  
Settings

#### **Sounds**

Ringers  
Ringer Mode  
Volume  
Flip Sounds  
Pwr On/Off  
Keypad

#### **Display**

Wallpaper  
Screensaver  
Main Menu View

#### **My Banner**

My Ticker  
Backlighting  
Brightness

#### **Language**

Time/Date format

#### **Convenience**

Airplane Mode  
Auto-Hyphen  
1-Touch Dialing  
Hold Call  
Fast Find  
Frequent List  
Missed Call Alert  
Minute Alert  
Open to Answer  
Any Key Answer

#### **Voice Features**

Automatic Add  
Expert Mode  
Display Results  
Digit Lengths  
Voice Answer  
Voice Wake-Up  
Voice Training

#### **Accessories**

Headset Sounds  
Auto-Answer  
Com Port Speed  
TTY Device  
Hearing Aid

#### **Network**

Data Calls  
Privacy Alert  
Voice Privacy  
Roam/Svc Alert  
Roam Option  
Set Phone Line  
Location  
Web Alert  
Roam Call Alert

#### **Security**

Lock Phone  
Limit Calls  
Emergency Numbers  
Erase Contacts  
New Lock Code

#### **Phone Info**

Build Info  
Icon Keys

**Note:** Some features are not available on all phones. Check with your service provider.

## Bluetooth®

The Bluetooth® wireless technology on your phone enables wireless connectivity with accessories such as portable or installed hands-free car kits, headsets, handsets, computers, PC cards and adapters, PDAs, and speakers. You must use a Bluetooth wireless technology device (compatible with Class 2 Bluetooth wireless technology, version 1.2) in order to use this phone wirelessly. Bluetooth wireless technology accessories have the  symbol. For additional information on carrier-supported profiles and third-party accessory compatibility for Bluetooth wireless technology, visit [www.kyocera-wireless.com/support](http://www.kyocera-wireless.com/support).

### Turning on Bluetooth

You must turn on your phone's Bluetooth feature to use it with Bluetooth devices. Select **Menu > Settings > Bluetooth > On/Off** and one of the following:

- **On Visible** allows other devices to find your phone.
- **On Invisible** hides your phone for all devices except those listed in your My Devices.
- **Off** prohibits your phone from being used with any Bluetooth device. To prolong battery life, it is recommended to set **Bluetooth** to **Off** when you are not using it.

When you turn on Bluetooth the first time, you are prompted to do a device search. Then you can pair with a device.

### Pairing

You must first “pair” your phone with the Bluetooth wireless technology enabled device to allow your phone to communicate with it. Refer to the following instructions for setting up Bluetooth wireless technology in conjunction with the user guide provided with your Bluetooth device.

1. Select **Menu > Settings > Bluetooth > On/Off > On Visible** or **On Invisible**.
2. Prepare the Bluetooth device (Bluetooth accessory) for pairing as described in the other device's user guide.
3. Select **Menu > Settings > Bluetooth > My Devices > Find New**. Your phone then searches and detects visible Bluetooth wireless technology enabled devices in the vicinity.
4. With devices found, select **Add** to see the list.
5. Highlight your desired device and select **Add**.  
**Note:** When pairing is initiated from another Bluetooth device, you are prompted to accept or reject the pairing.
6. If necessary, enter the password provided in the Bluetooth device's user guide and select **OK**.

Your phone waits for the device's response. With the password accepted, the device shows in **My Devices**.

## Using Bluetooth

Before you can use the Bluetooth wireless technology functions of your phone, you must get your phone ready to communicate with a device. This is called "connecting."

### Connecting to a device

To connect your phone to an audio Bluetooth device:

1. Select **Menu > Settings > Bluetooth > My Devices**.
2. At the device list, highlight a device and select **Connect**.

A notification appears confirming the connection. You can now use the device with your phone.

### Disconnecting from a device

To disconnect your phone from an audio Bluetooth device:

1. Select **Menu > Settings > Bluetooth > My Devices**.
2. At the device list, highlight a device and select **Disconnect**.

## Device list options

You can change or review the information about each device you paired with your phone.

1. Select **Menu > Settings > Bluetooth > My Devices**.
2. Highlight your desired device.
3. Select **Options** and one of the following:
  - **Rename** to rename the device.
  - **Delete** to remove the device from your phone if you are no longer going to use it.
  - **Services** to view a description of the device (such as Headset, Handsfree, Object Push, and Serial Port).

## Bluetooth settings

You can set how your phone interacts with Bluetooth devices. Select **Menu > Settings > Bluetooth > Settings** and one of the following:

- **My Name** changes the name of your phone for other devices it is paired with to identify.
- **Visible Duration** sets the time your phone remains visible to other devices.
- **Services** shows the list of the Bluetooth wireless technology service protocol supported by your phone.
- **OBEX Authentication** enables or disables OBEX authentication.

## Sounds

Your phone has several settings that control the sound. You can select from a variety of ringers and control the volume.

### Ringers

You can change the ringer for your phone. You can also assign ringers for different tasks.

#### Ringer types

Your phone has multiple ringers you can choose to use for all incoming calls, incoming business calls, and incoming personal calls.

1. Select **Menu > Settings > Sounds > Ringers > Ringer Type, Business Ringer, or Personal Ringer.**
2. Select a ringer. (Scroll down the list to hear the ringers.)

**Note:** You can use your selected ringer type to identify callers with your contacts assigned to different groups. For more information, see “Contact groups” on page 22.

#### Roam ringer

Your phone can alert you to roaming calls with a specific ringer. Select **Menu > Settings > Sounds > Ringers > Roam Ringer > Enabled.**

### Ringer mode

Your phone is set to make sounds when you receive calls, press keys, navigate through menus, and receive alerts (such as new messages).

You can silence all sounds and set the phone to vibrate or light up when you receive calls and alerts.

Select **Menu > Setting > Sounds > Ringer Mode** and one of the following:

- **Normal Sounds** rings for the incoming call or alert (in effect, returning phone to a non-silent mode).
- **Vibrate Only** vibrates for the duration of the incoming call or other alerts.
- **Vibe Then Ring** vibrates for the first 10 seconds and then rings for the remainder of the incoming call alert.
- **Lights Only** lights up for the duration of the incoming call or other alerts.

You can also press and hold the **Space #** key (or press up and down the **Volume** key) to toggle between Vibrate Only mode and Normal Sounds mode.

**Note:** The phone rings when attached to an external power source (such as a charger), even if all sounds have been silenced.

## Volume

You can control the volume of your phone's features.

### Volume controls

To control the volume of the phone's ringer, speakerphone, earpiece, and keypad:

1. Select **Menu > Settings > Sounds > Volume > Ringer Volume, Spkrphone Volume, Earpiece Volume, or Key Volume.**
2. Scroll right to increase the volume or left to decrease the volume.
3. Press the **OK** key to save.

### Smart volume

To automatically adjust the volume during a call, based on surrounding noise levels, select **Menu > Settings > Sounds > Volume > Smart Volume > Enabled.**

### Flip sounds

To assign specific sounds for when your phone's flip opens or closes:

1. Select **Menu > Settings > Sounds > Flip Sounds > Flip Open or Flip Closed.**
2. Select a sound. (Scroll down the list to hear the sounds.)

## Power on/off

Your phone plays a sound when powering on and off. Select **Menu > Settings > Sounds > Pwr On/Off > Enabled.**

## Keypad

### Key Sound

To choose the sound the phone makes when you press its keys, select **Menu > Settings > Sounds > Keypad > Key Sounds > Tone, Click, or Off.**

### Key Length

To control the length of the keypad tones, select **Menu > Settings > Sounds > Keypad > Key Length > Normal or Long.**

## Display

### Wallpaper

You can select a wallpaper for your phone's home screen. Select **Menu > Settings > Display > Wallpaper** and one of the following options:

- Scroll to select a wallpaper.
- Select **Options > View** to see the enlarged picture.
- Select **Options > Camera Pictures** to select a picture taken with your phone's camera.
- Select **Options > Saved Images** to select an image from your images folder.
- Select **Options > Details** to view the file details.

## Screensaver

Screensavers appear on the home screen, activated 10 seconds after the last keypress.

Incoming calls and alerts override the screensavers. Select **Menu > Settings > Display > Screensaver** and one of the following options:

- Scroll to select a screensaver.
- Select **Options > View** to see the enlarged picture.
- Select **Options > Camera Pictures** to select a picture taken with your phone's camera.
- Select **Options > Saved Images** to select an image from your images folder.
- Select **Options > Details** to view the file details.

## Main menu view

To display menus in various formats, select **Menu > Settings > Display > Main Menu View** and one of the following:

- **Grid** displays icons of each menu item, with its name at the bottom of the screen.
- **List** displays a list of each menu item.

The next time you select **Menu** from the home screen, you see the menu style you selected.

## My banner

The banner is the personal label for your phone, which appears on the home screen above the time and date. To change your banner:

1. Select **Menu > Settings > Display > My Banner**.
2. Select **Edit** and press the **Back** key to clear the current banner.
3. Enter your new text (no more than 14 characters) or press the **Space #** key if you want a blank banner and select **Save**.

## My ticker

The ticker is the personal label for your phone. To change your ticker:

1. Select **Menu > Settings > Display > My Ticker**.
2. Select **Options > Edit** and press the **Back** key to clear the current ticker.
3. Enter your new text and select **Save**.

## Backlighting

Your screen lights up while you are in a call or when you press a key on the keypad. The backlight automatically turns off when the phone is inactive or when you are in a call to prolong battery life.

## Set backlight duration

To set the length of time that backlighting remains on, select **Menu > Settings > Display > Backlighting > Duration** and one of the following:

- **7 seconds, 15 seconds, or 30 seconds** (default) turns backlighting on for a set time after your last keypress.
- **7 sec/in call, 15 sec/in call, or 30 sec/in call** turns backlighting on for the duration of a call, and for a set time after your last keypress.

**Note:** The “in call” settings drain the battery more quickly.

## Power save mode

You can activate the power save mode to dim the backlight and conserve battery life. The power save mode sets the backlight of the phone to the lowest level. Select **Menu > Settings > Display > Backlighting > Pwr Save Mode > On**.

## Brightness

To change the brightness of the display:

1. Select **Menu > Settings > Display > Brightness**.
2. Scroll to change the brightness.
3. Select **Save**.

## Language

Your phone can display alternative languages. Select **Menu > Settings > Display > Language** and a language.

## Time and date format

Your phone can display different time/date formats. Select **Menu > Settings > Display > Time/Date format** and a format.

## Convenience

Your phone has several settings that may make your phone more convenient to use.

## Airplane mode

While in an airplane, it is normally required that you turn off your mobile phone because it emits RF signals that interfere with air traffic control. In Airplane mode, however, your phone does not emit RF signals. You cannot make or receive calls, send text messages, or use the Browser or Bluetooth devices, but you can play games, use the Scheduler, set the clock, and make emergency calls to the designated emergency numbers. Please check with uniformed personnel before operating your phone in Airplane mode.

To set your phone to Airplane mode, select **Menu > Settings > Convenience > Airplane Mode > Enabled**.

If you turn on Airplane mode, you can also set the time and date manually.

## Auto-hyphen

Auto-hyphenation, when enabled, automatically inserts hyphens into your phone numbers to be consistent with the U.S. dialing plan, such as 1-222-333-4444. Select **Menu > Settings > Convenience > Auto-Hyphen > Enabled**.

## 1-Touch dialing

The 1-Touch Dialing feature is the fastest way to call a speed dial location. To call a contact with speed dial, press and hold the speed dialing location.

**Note:** If it is a two-digit number, press the first digit briefly, then press and hold the second digit. For example, if the speed dialing location is 15, press 1 briefly, then press and hold 5.

To use 1-Touch dialing, you must enable 1-Touch dialing on your phone and have a speed dial location assigned to a contact.

To enable 1-touch dialing, select **Menu > Settings > Convenience > 1-Touch Dialing > Enabled**.

## Hold call

The Hold Call feature enables you to place incoming calls on hold until you are ready to answer them.

**Note:** The Hold Call feature does not work with the Open to Answer feature enabled. See “Open to answer” on page 33.

## Enable hold call feature

1. Select **Menu > Settings > Convenience > Hold Call > Enabled**.

If you have not recorded a hold message, you need to record one, such as “Please hold. I’ll answer in a minute.”

2. Record the message twice, as prompted.
3. Select **Save** to save the message or **Options** and one of the following.
  - **Play** to replay your message.
  - **Re-Record** to record your message again.
  - **Exit** to exit.

The next time a call comes in, you can place it on hold.

## Place a call on hold

You can place a call on hold once you have enabled this feature.

**Note:** If you are already on a call and you receive another call, you cannot place the incoming call on hold. With no call waiting enabled, the call goes to voicemail.

When a call comes in, do the following:

1. Select **Hold Call** to place the caller on hold and play your recorded hold message.
2. Select **Answer** to speak to the caller on hold or **End Call** to hang up without speaking.



## Change the hold message

1. Select **Menu > Settings > Convenience > Hold Call > Re-Record Msg.**
2. Record the message twice, as prompted.
3. Select **Save** to save the message or **Options** and one of the following.
  - **Play** to replay your message.
  - **Re-Record** to record your message again.
  - **Exit** to exit.

## Fast find

With Fast Find enabled, you can press one or two keys to view close matches of the number you are looking for. To enable Fast Find, select **Menu > Settings > Convenience > Fast Find > Enabled.**

1. From the home screen, press the keys corresponding to the letters of the name you want to find. A matching contact or speed dial entry appears.
2. Scroll to your desired contact and press the **Call** key to call the number.

## Frequent list

From the home screen, select **Contacts**. The last 15 of your most frequently called contacts appear with the Frequent List enabled. Scroll past the double line to view the entire Contacts list.

To enable Frequent List, select **Menu > Settings > Convenience > Frequent List > Enabled.**

## Missed call alert

Your phone can alert you after you missed a call.

Select **Menu > Settings > Convenience > Missed Call Alert** and one of the following:

- **Disabled** turns off the sound alert.
- **Vibrate, Beep, Freeway, Game, Bloop, Winner, or Zilofon** sets the phone to alert you once when a new message is received.
- **Vibrate & Remind, Beep & Remind, Freeway & Remind, Game & Remind, Bloop & Remind, Winner & Remind, or Zilofon & Remind** sets the phone to notify you once when a new message is received and then notify you again every five minutes. To stop a reminder alert, select **Ignore**.

## Minute alert

Your phone can alert with a short beep ten seconds before each minute passes during a call. Select **Menu > Settings > Convenience > Minute Alert > Enabled.**

## Open to answer

This feature enables you to answer a call by opening the flip. Select **Menu > Settings > Convenience > Open to Answer > Enabled.**

## Any key answer

To set the phone to answer calls when you press any key, select **Menu > Settings >**

**Convenience > Any Key Answer > Enabled**

(to answer calls with any key except the **End, Back,** or **Navigation** key).

## Voice Features

The following features enable you to customize the voice commands.

### Automatic add

By default, your phone automatically enables voice dialing for each new contact you add to your Contacts list as long as the contact name contains at least one alphabet but no more than five words or components. You can select **Menu >**

**Settings > Voice Features > Automatic Add > Disabled** to disable the voice dialing for new contacts.

### Expert mode

The expert mode enables you to speak the command after you hear a tone instead of speaking a command following the initial voice prompts. Select **Menu > Settings >**

**Voice Features > Expert Mode** and one of the following:

- **Normal** sets phone to default voice prompts.
- **Expert** sets phone to sound tones instead of voice prompts.

## Display results

The display results enables your phone to show either one voice recognition candidate or up to three ones. Select **Menu > Settings >**

**Voice Features > Display Results** and one of the following:

- **Single Best** presents you only one voice recognition result.
- **Three Best** presents you up to three voice recognition results.

### Digit lengths

Use the digit lengths to determine whether to limit your dialed numbers to North American numbers or any numbers. Select **Menu > Settings > Voice Features > Digit Lengths** and one of the following:

- **North American** recognizes only digit strings of lengths that correspond to valid North American dialing numbers of 7-digits, 10-digits, or 1+10-digits to improve accuracy.
- **Permit All** allows any digit strings of 4 to 14 digit lengths.

### Voice answer

You can use your voice to answer a call when using a hands-free accessory.

## Enable voice answer

Select **Menu > Settings > Voice Features > Voice Answer > With Accessory** to enable answering calls with an accessory.

**Note:** To use the voice answer feature, you must have the **Auto-Answer** feature disabled (see “Auto answer” on page 36), the **Out of headset** option selected (see “Headset sounds” on page 35), and the phone set to **Normal Sounds** (see “Ringer mode” on page 28).

## Use voice answer

When you receive an incoming call, the phone prompts “Incoming call, answer?”. If the caller is recognized as a contact entry in your phone, the phone prompts “Incoming call from (Name), answer?”. Say “Yes” to answer or “No” to silence the alert without answering.

## Voice wake-up

You can activate voice dialing by saying “wake up” twice. Select **Menu > Settings > Voice Features > Voice Wake-Up > With Accessory** to enable calls with an accessory.

**Note:** You must use a headset or hands-free kit and connect the AC adapter to the phone and the wall outlet for voice wake-up to work.

To wake up the phone:

1. Say “Wake Up” and listen for a tone.
2. Say “Wake Up” again until you hear two tones.

If the phone does not recognize your Wake Up command, see “Voice training” on page 35.

## Voice training

You can train your phone to recognize specifically your voice for numbers. Use voice training only when you find your voice not recognized with acceptable accuracy.

If your phone is having trouble recognizing your voice, select **Menu > Settings > Voice Features > Voice Training > OK > Train Numbers**. Follow the prompts for each number until training is complete.

**Note:** You must read the numbers digit by digit for voice training to work.

## Accessories

This section describes settings that affect accessories you use with your phone.

## Headset sounds

With a headset attached to your phone, you can play the ringer through the headset or phone speaker.

Select **Menu > Settings > Accessories > Headset Sounds** and one of the following.

- **Out of phone** rings from the phone speaker.
- **Out of headset** rings from the headset.

## Auto answer

With a headset or hands-free kit attached to your phone, you can set the phone to answer automatically.

Select **Menu > Settings > Accessories > Auto-Answer > After 5 seconds**. The phone automatically answers after 5 seconds.

## Com port speed

The Com Port Speed sets the data rate at which your phone connects to a laptop or PC. Select **Menu > Settings > Accessories >**

**Com Port Speed** and a speed.

There may be a higher charge for making calls using high-speed data in areas where 1X service is available. Check with your service provider for details.

## TTY device

You can connect the phone to a teletype (TTY) device for the hearing impaired.

**Note:** Enable TTY only when using the phone with a TTY device.

1. Connect the TTY device to the phone.
2. Enter **##889** with your keypad and select **TTY** or select **Menu > Settings > Accessories > TTY Device**.
3. At the notification, select **OK**.
4. Select **TTY On** to connect or **TTY Off** to not connect.

## Hearing aid

Enable your phone to operate with a T-coil Hearing Aid device. Select **Menu > Settings > Accessories > Hearing Aid > OK > Enabled**.

**Note:** Enable Hearing Aid only when using your phone with a T-coil Hearing Aid device.

## Network

### Data calls

Your phone may be able to receive certain data, depending on the system sending the information. You cannot receive voice calls while the phone is in data mode.

To receive data, you must connect the phone to a laptop or PC and switch the phone from voice mode to data mode.

**Note:** To purchase a cable, visit [www.kyocera-wireless.com/store](http://www.kyocera-wireless.com/store).

To enable data mode, select **Menu > Settings > Network > Data Calls** and of the following:

- **Voice Only** turns data mode off.
- **Data, next call** sets the phone to data mode for the next incoming call or the next ten minutes.
- **Data, until off** sets the phone to data mode until the phone is turned off.

## Privacy alert

You can set your phone to alert you when enhanced digital CDMA privacy is lost or regained. Select **Menu > Settings > Network > Privacy Alert > Enabled**.

## Voice privacy

You can also set your phone to use enhanced digital CDMA privacy. Select **Menu > Settings > Network > Voice Privacy > Enhanced**.

## Roaming service alert

Use this setting if you want the phone to alert you when you roam outside of your home service area.

Select **Menu > Settings > Network >**

**Roam/Svc Alert** and one of the following:

- **Disabled** turns roaming service alert off.
- **When no svc** alerts you with three tones decreasing in pitch when service is lost and three tones increasing in pitch when service is acquired again.
- **On roam change** alerts you with two decreasing tones when roaming service is acquired and three increasing tones when home area service is acquired again.
- **On any change** alerts you with three increasing tones if there is a change in roaming service or three decreasing tones if the phone loses service.

## Roam option

You can restrict your phone from making a call when roaming. Select **Menu > Settings > Network > Roam Option > Automatic** (allows roaming) or **No roaming** (disallows roaming).

## Set phone line

Your phone can have two service accounts, or phone lines, associated with it. Each phone line has its own phone number. Select **Menu > Settings > Network > Set Phone Line > OK** and one of the two lines.

When you are using one line, you cannot receive calls from the other. It would be as if the phone were “off” for that number. Your voicemail, however, still takes messages. All contacts and settings are shared for both lines.

**Note:** You must first establish a second phone line with your service provider. Once established, a second phone number becomes available in the menu for selection.

## Location

This setting enables you to share your location information with network services other than emergency services (for example, 911, 111, 999 and 000) in areas where service has been implemented.

This feature works only when your phone is in digital mode. You do have the option of turning off the locator to emergency services.

Select **Menu > Settings > Network > Location** and one of the following.

- **911 Only** (default) shares your position information only with emergency services when you call your 3-digit emergency code.
- **Location On** shares your position information, in addition to emergency services.

## Web alert

You can set an alert to confirm the start or exit of the Browser. Select **Menu > Settings > Network > Web Alert** and one of the following:

- **At Start** prompts you when you start a session.
- **At End** prompts you when you end a session.
- **Both** prompts you when you start or end a session.
- **No Prompts** sets no prompts.

## Roam call alert

You can set the phone to warn you before you answer or place a call while roaming. Select **Menu > Settings > Network >**

**Roam Call Alert > Call Prompt.**

The phone emits a distinctive ring to indicate when you are roaming during a call. To accept or place a call while roaming, you must press 1.

**Note:** Call Prompt is disabled when the phone is in Emergency Mode.

## Security

This section describes all the features involved in securing your phone and preventing access to personal information. All security features are shielded by a four-digit lock code (typically 0000 or the last 4 digits of your phone number). Check with your service provider.

### Lock phone

When your phone is locked, you can call only emergency numbers or your service provider's customer service number. You can still receive incoming calls.

1. Select **Menu > Settings > Security.**
2. Enter your four-digit lock code.
3. Select **Lock Phone > OK** and one of the following:
  - **Never** leaves the phone always unlocked.
  - **On power up** locks the phone every time you turn it on.
  - **Now** locks the phone immediately.

Do the following to unlock the phone:

1. From the home screen, select **Unlock.**
2. Enter your four-digit lock code.

## Limit calls

You can limit the calls that can be made from your phone to emergency numbers, your contacts, and your service provider's numbers.

1. Select **Menu > Settings > Security**.
2. Enter your four-digit lock code.
3. Select **Limit Calls** and one of the following:
  - **No Limit**: does not limit calls.
  - **Limit Outgoing** limits outgoing calls while incoming calls still work.
  - **Limit All** limits both incoming and outgoing calls.

## Emergency numbers

The emergency numbers feature enables you to specify three personal phone numbers you can call when the phone is locked.

1. Select **Menu > Settings > Security**.
2. Enter your four-digit lock code.
3. Select **Emergency Numbers**.
4. Select an **Unassigned** slot.
5. Enter the number and select **Done**.

You can view these numbers only when entering them for the first time.

To make a call to an emergency number from a locked phone, you must dial the number (including area code) exactly as it was stored in Emergency Numbers.

## Erase contacts

You can erase all entries from your Contacts list.

1. Select **Menu > Settings > Security**.
2. Enter your four-digit lock code.
3. Select **Erase Contacts** and one of the following:
  - **No** exits without erasing contacts.
  - **Yes** erases all contacts. A confirmation prompt appears to verify your decision.
4. Select **Yes** to confirm.

## New lock code

To change your lock code from the default provided by the service provider:

1. Select **Menu > Settings > Security**.
2. Enter your four-digit lock code.
3. Select **Lock Code**.
4. At the confirmation, select **Yes**.
5. Enter a new four-digit code.
6. Re-enter your new lock code.

## Phone information

You can access information regarding your phone. Select **Menu > Settings > Phone Info** and one of the following:

- **Build Info** shows specific software and hardware information.
- **Icon Key** shows the icons used by your phone.

## 9 MESSAGING

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This chapter describes how to send, receive, and erase messages from your phone. For information on voicemail messages, see “Voicemail” on page 11.

**Note:** The features and menus described in this chapter may vary depending on services available in your area. Check with your service provider for details and possible usage charges.

### Text messages

You can only send text messages to phones capable of receiving them.

#### Create a text message

1. Select **Menu > Messaging > New Text Msg.**
2. At the Send To field, enter a recipient's phone number by either:
  - Select **Options > Recent List, Recent Calls, Contacts or Groups** to access your stored contacts.
  - Enter a new address manually. See “Text Entry” on page 13.

You can message up to ten recipients at once. Use comma or spaces to separate addresses. If you select stored contacts, this is done automatically. Scroll down to move to the next field when done.

3. At the Message field, enter the message.
4. Select **Send**.

#### Include QuickText and other extras

During text entry, you can insert prewritten text (QuickText), symbols, or contacts.

1. From the text entry screen, select **Options** and one of the following:
  - **Insert QuickText** inserts prewritten text from a list.
  - **Add Symbol** inserts a symbol. Press the corresponding number to select a symbol.
2. Complete your message.
3. Select **Send**.

#### Use text message options

When you are ready to send a text message, you have several options for how and when you want it received.

1. After composing your message, select **Options** and one of the following:
  - **Save Message** saves the message to the Drafts folder.
  - **Save QuickText** saves your composed message as a prewritten message.
  - **Settings > Msg Receipt > Request** alerts you when a recipient has received your message.
  - **Settings > Set Priority > Normal or Urgent** sets the message priority.



- **Settings > Callback Number** sets your callback number. Enter a number and select **OK**.
  - **Settings > Send Later > Immediate** or **Set Time** specifies the time to send the message.
  - **Settings > Validity Period > Set Time** sets a defined expiration time limit for a message.
2. After selecting options, select **Close**.
  3. Complete your message.
  4. Select **Send**.

## Retrieve a text message

When a text message is received, your phone displays a notification and the message icon appears at the top of your screen. The message icon flashes if the message is urgent. Urgent messages are also marked in the Inbox.

## Message notifications

If you see a message notification, select **Inbox** to view messages. Scroll to a message and select **View** to open it.

To clear a message notification, select **Ignore**.

## Message icons

If you see the message icon, select **Menu > Messaging > Inbox**. Scroll to a message and select **View** to open it.

## View a text message

The options available when viewing a text message may vary. Check with your service provider.

1. Select **Menu > Messaging > Inbox**.
2. Select a message to view. If the message is long, scroll down to view entire message.
3. Select **Reply** to create a response message or **Options** and one of the following:
  - **Erase** deletes the message.
  - **Forward** forwards the message.
  - **Reply with Copy** replies to the message with a copy of the original attached.
  - **Save Message** saves the message to the Saved folder.
  - **Save QuickText** saves the message text as preset text, which can be inserted into other messages. Graphics are not saved.
  - **Lock** protects the message from accidental deletion.
  - **Sender** displays the sender information.

## Multimedia messages

You can only send multimedia messages to phones that are capable of receiving them or to email addresses. Multimedia messages have a predetermined character and file size limit. When you reach the character and file size limit for a single multimedia message, you must edit the message to meet the size limitation.

**Note:** Multimedia messaging is not available on all phones. Check with your service provider.

## Create a multimedia message

1. Select **Menu > Messaging > New Pic Msg.**
2. At the To, CC (to send a copy of the message), and BCC (to send a blind copy) fields, do one of the following to enter the recipient's phone number or email address. Scroll down to move to the next field when done.
  - Select **Options > Recent List, Recent Calls, Contacts, or Groups** to access your stored contacts.
  - Enter the phone number or email address manually. See “Text Entry” on page 13.

**Note:** You can message up to ten recipients at once. Use a comma or spaces to separate addresses. (If you select stored contacts, your phone does this automatically.)

3. At the Subject field, enter a subject. Scroll down to move to the next field when done.
4. At the Message field, enter a message. Scroll down to move to the next field when done.
5. At the Image field, select **Options** and one of the following to attach a file:
  - **Take a picture** to instantly take a photo and attach it.
  - **Media Gallery** to attach an existing file from **Camera Pictures** or **Images**.

Scroll down to move to the next field when done.

6. At the Sound field, select **Options** and one of the following to attach a file:
  - **Record Sound** to instantly record a sound and attach it.
  - **Media Gallery** to attach an existing file from **Saved Sounds, Ringers** or **Voice Memos**.
7. Select **Send**.

## Use multimedia message options

When you are ready to send a multimedia message, you have several options for how and when you want it received.

1. While composing your message, select **Options** and one of the following:
  - **Insert Contacts** adds contacts to your message.
  - **Insert QuickText** adds prewritten text to your message.
  - **Preview Message** plays your message.
  - **Save Message** saves the message to the draft folder.
  - **Add Address** adds additional recipients to your message.
  - **Save Address** saves a recipient's address to your phone if it is new.

- **Settings** sets the various message settings such as **Msg Receipt**, **Set Priority**, **Send Later**, and **Slide Interval**.
- 2. After setting options, press the **Back** key to return to the message window if necessary.
- 3. Complete your message.
- 4. Select **Send**.

## Retrieve a multimedia message

There are two modes for receiving a multimedia message on your phone: Auto Retrieve (default) and Prompt.

### Auto retrieve mode

When a message is received, it is automatically downloaded onto your phone. A notification appears when a new message has been downloaded to your phone. Select one of the following:

- **View** opens the message.
- **Later** saves the message for you to view later.

**Note:** If a message is received during a call, the phone downloads the message approximately one minute after the last key is pressed.

### Prompt mode

When a multimedia message is received, it is not automatically downloaded onto your phone. A notification appears when a new message is available for download. Select one of the following:

- **Yes** downloads and opens the message.

- **Erase** deletes the message.
- **Retrieve Later** sends the message to the Inbox for you to download and view later.

**Note:** If a multimedia message is received during a call, the phone displays a notification after the call ends.

## View a multimedia message

When a multimedia message is received, the message icon appears at the top of your screen. The message icon flashes if the message is urgent. All notifications or messages are stored in the Inbox regardless of your **Auto Retrieve** settings.

1. Select **Menu > Messaging > Inbox**.
2. Select **View** to read a message. If the message is long, scroll down to view the entire message.
3. Select **Reply** to create a response message or **Options** and one of the following:
  - **Mute/Unmute** enables or disables silencing the message.
  - **Erase** deletes the message.
  - **Forward** forwards the message without showing the original address, graphic, sound, and text fields.
  - **Lock** avoids erasing the message accidentally.
  - **Message Info** displays the message information (priority, sender, subject, time sent and received, and message size).

- **Replay** plays the message again from the beginning.
- **Done** exits the message.
- **Save Picture** saves the picture embedded in the message.
- **Save Sound** saves the sound embedded in the message.
- **Save Address** extracts email addresses, phone numbers, and/or URLs from the sender information and message body.
- **Save QuickText** saves the text in the message to the QuickText list.
- **Call** calls the message sender.
- **Save Message** saves the message to the Saved Folder.

**Note:** The options available to you may vary. Check with your service provider.

## Erase messages

It is a good idea to erase old messages to free up memory in your phone.

You can erase messages as you send or read them, erasing them one at a time or all at once.

### Erase a single message

1. Select **Menu > Messaging > Inbox, Sent Msgs, Outbox, Saved Msgs, or Drafts**.
2. Scroll to the message you want to erase.
3. Select **Options > Erase**.

4. At the notification, select **Yes** to erase the message.

**Note:** You can erase a scheduled message from the Outbox, but you cannot cancel delivery of the message.

## Erase all messages

1. Select **Menu > Messaging > Erase Msg > Inbox, Outbox, Sent Msgs, Saved Msgs, Drafts or All**.

To erase messages from all folders, select **All**.

2. At the notification, select **Yes** to erase the messages.

**Note:** Selecting **All** does not erase unread messages.

## Working with messages

This section provides some tips about messaging with your phone.

### Unable to send messages

You may not be able to send or receive messages if your phone's memory is nearly full, or if digital service is not available at the time. To free up memory, erase old messages. See "Erase messages" on page 44.

## Appended messages

If you go over the character limit for a single message, the phone may automatically append an empty segment to your message to make space.

**Important:** Your service provider charges you for each message segment.

When you start a message, the maximum character limit appears once you are in the message entry field. This number counts down as you enter characters, until it reaches 0.

If you continue to enter text after this counter reaches 0, a message segment may be appended. When you reach the message size limit, you are prompted to edit the message or alerted that the message is being appended.

**Note:** Appended messages may not be available on all phones. Check with your service provider.

## Receive incoming calls while creating messages

If you receive a call while creating a message you will receive a notification. You can do the following:

- Select **Ignore** to not answer the call but return to the message screen.
- Press the **Send** key to answer the call and save the message to the Drafts folder.

## Complete messages in Drafts folder

To continue composing a message in the Drafts folder:

1. Select **Menu > Messaging > Drafts** and the message you want to complete.
2. Select **Edit**.
3. Complete your message.
4. Select **Send**.

## View messages in Sent folder

To view messages in the Sent folder, select **Menu > Messaging > Sent Msgs**.

Scroll through the list of messages. One of the following indicators may appear next to each message:



The scheduled message was sent and delivered as scheduled. You cannot cancel delivery of the message.



The message has been received.



The message has never been sent or has not been sent since it was last modified. You can cancel delivery of the message



The message has been sent to more than one recipient.

## View failed or pending messages

Failed or pending messages are stored in your Outbox folder. To view messages in the Outbox folder, select **Menu > Messaging > Outbox**. Your list of failed or pending messages appears with the following symbols.



The message is pending and will be sent when possible. You can cancel delivery of the message.



The message cannot be sent because service is not available. An alert appears on your phone if the message cannot be sent.

## Message settings

Messaging settings help configure your phone's text message settings.

### Alerts

Choose your alerts for voicemail, pages, or messages.

1. Select **Menu > Messaging > Msg Settings > Alerts > Msg Alert, Page Alert, or Voice Alert**.
2. Select an alert.

**Note:** If you select an alert with an & Remind, the phone notifies you once when receiving a new message and notifies you again every five minutes. To stop a reminder alert, select **Ignore**.

## Message list view

You can set how your phone displays your message list.

Select **Menu > Messaging > Msg Settings > Msg List View** and one of the following:

- **Msg Preview** displays the first part of the message.
- **Sender** displays who sent the message.
- **Sender & Preview** displays the sender and the first part of the message.
- **Sender & Date/Time** displays the sender and when the message was sent.

## Signature

The signature you create is included at the end of all outgoing messages, but does not appear in the message creation screen.

1. Select **Menu > Messaging > Msg Settings > Signature**.
2. Enter your signature in the text field.
3. Select **OK** to save the signature.

**Note:** The characters in the signature are included in the total character count of the message.

## Edit Quick Text

Your phone comes with prewritten messages (preset text), such as “Please call me,” which you can insert into the body of a text message. You can edit these messages or create new ones. Your phone stores up to 40 preset text messages, with up to 100 characters per message.

1. Select **Menu > Messaging > Msg Settings > Edit Quick Text** and one of the following:
  - Scroll to a preset text message and select **Edit**.
  - Select **New Msg** to create a new preset text message.
2. Enter or edit the text.
3. Select **Save**.

**Note:** You can also save a message you have written or received as preset text.

## Auto retrieve

To set your phone to automatically retrieve multimedia messages, select **Menu > Messaging > Msg Settings > Auto retrieve** and one of the following:

- **Disable** turns off auto retrieve. You are prompted before any multimedia messages are download.
- **Enable** turns on auto retrieve.

## Hide or show CC/BCC

To show or hide the CC and BCC fields when you compose a multimedia message, select **Menu > Messaging > Msg Settings > Hide CC/BCC** or **Show CC/BCC**.

## Callback number

Set a callback number to let recipients know where to call you back.

1. Select **Menu > Messaging > Msg Settings > Callback Number**.
2. Enter number in the text field.
3. Select **OK** to save the number.

## Save to sent

To set your phone to automatically save outgoing messages to the **Sent Msgs** folder, select **Menu > Messaging > Msg Settings > Save to Sent** and one of the following:

- **Disabled** does not save the outgoing messages.
- **Prompt** allows you to choose whether to save your message when you send it.
- **Enabled** saves all outgoing messages to the **Sent Msgs** folder.

## Auto-erase

You can set your phone to erase message automatically when memory is needed for incoming messages.

Select **Menu > Messaging > Msg Settings > Auto-Erase** and one of the following:

- **Disabled** erases no messages.
- **Inbox Msgs** erases old messages in your Inbox when memory is needed.
- **Sent Msgs** erases old messages in the **Sent Msgs** folder when memory is needed.
- **Both** erases old messages in both your Inbox and Sent folder when memory is needed.

## Default text

You can change the default text entry mode when creating a text message. This setting applies only to the Message field, not the Send To field.

Select **Menu > Messaging > Msg Settings > Default Text** and one of the following:

- **Normal Alpha** to enter text letter by letter.
- **Rapid mode** enter text with word recognition.

## Text message receipt

You can request a notification when a recipient has received your text message.

Select **Menu > Messaging > Msg Settings > Text Msg Receipt > Request**.

## Picture message receipt

You can request a notification when a recipient has received your picture message.

Select **Menu > Messaging > Msg Settings > Pic Msg Receipt > Request**.

## Voicemail number

Set the number your phone calls to retrieve voicemail. Often your voicemail number is automatically programmed by your service provider.

1. Select **Menu > Messaging > Msg Settings > Voicemail Number**.
2. Select **Edit**.
3. Enter the voicemail number. Use **Options > Time Pause** or **Hard Pause** to enter pauses.
4. Select **Save**.



## 10 CAMERA

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The following are some tips for you to operate your phone's camera:

- You cannot activate the camera while on an active call or while browsing files in the media gallery.
- Once the camera is active, the external or home screen acts as the viewfinder.
- If you get a “Low memory” error, check your resolution and quality compression settings.
- If there is no activity within 45 seconds after you turn on your camera, the camera quits and returns to the previous launch point.
- You can only access menu settings and options when the camera is active.

### Taking a picture

To take a picture:

1. Activate the camera in one of the following ways:
  - Press the **Camera** key until the camera screen appears.
  - Select **Menu > Camera**.
2. Focus on the image using the phone's display as a viewfinder.
3. Take a picture in one of the following ways:
  - Press the **OK** key.
  - Press the **Camera** key.
  - Select **Capture**.

**Note:** The picture is saved to your Camera Pictures folder.

4. Select **Send** to create a multimedia message or **Erase** to delete the picture from your phone.
5. Press the **End** key to exit camera mode.

### Camera mode options

You can set up how your camera takes pictures. While in camera mode, select **Options** and one of the following:

- **Settings** displays the following camera settings you may set up prior to taking a picture:
  - **Resolution** sets the horizontal and vertical number of pixels for the picture.
  - **Self Timer** sets up a countdown timer to automatically take a picture when the timer expires. When set, the camera beeps from 3 seconds down to the time the shutter automatically snaps the picture (unavailable for Multishot mode).
  - **Date/Time** prints the date and time on the picture (not for 160x120 resolution).
  - **Multishot** takes up to six multiple pictures with the **Camera** key pressed and held. A tone plays each time a picture is taken.

A second tone plays when the final picture is taken.

- **Shutter Sound** sets the sound used when the camera takes a picture.
- **White Balance** adjusts the camera for different lighting.
- **Color Tone** sets the color tone of the picture.
- **Picture Quality** sets the picture compression. When set to **High**, the picture is saved with less compression and higher quality at the expense of using up more memory space.
- **Brightness** adjusts the brightness of the image in the home screen LCD.
- **Camera Pictures** displays all pictures taken with your phone's camera.
- **Last Picture** displays the most recently taken picture.
- **Frames** adds a frame or a stamp to your picture. A frame or stamp cannot be removed once it has been used in a picture. The picture resolution changes to **160x120** while taking pictures with **Frames** enabled. The resolution returns to the original setting with **Frames** disabled.

**Note:** The following settings revert to the default setting each time you enter and exit the camera application: **Self Timer** and **MultiShot**.

## Camera indicators and icons

The camera may display the following on screen indicators and icons.

**Note:** Numbers in the top right corner indicate the number of snapshots remaining. Numbers in the bottom left corner indicate the resolution setting for pictures.



Camera is in camera mode.



Multishot feature is on.



Self-timer feature is on

## 11 TOOLS

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Your phone comes with tools and games. Some of the games or tools described here may not be available on your phone.

If you receive an incoming call while you are playing a game, the game is paused and exited. You can return to play once the call alert ends. Games do not remain paused if the phone is turned off or loses power.

### Voice memo

The Voice Memo tool enables you to record and play back audio memos.

#### Record voice memos

To record new voice memos, do the following:

1. Select **Menu > Tools > Voice Memo > Record New**.
2. Say your voice memo. Select **Stop** when you are done.
3. Select **Save** to save your memo.

If an incoming call is received while you are recording a memo, the memo is saved and the incoming call screen appears.

### Review voice memos

To play and use voice memos, do the following:

1. Select **Menu > Tools > Voice Memo > Recorded Memos**.
2. At the file list, highlight a file.
3. Select **Play** to play the memo or select **Options** and one of the following:
  - **Send** creates a message with the memo attached.
  - **Erase** deletes the memo.
  - **Assign** sets the memo as a default or contact ringer.
  - **Lock / Unlock** prevents erasing the memo accidentally.
  - **Rename** renames the memo.
  - **Details** displays the details of the file.
  - **Erase All** deletes all memos stored.

### Scheduler

The Scheduler enables you to schedule events and set reminder alerts.

**Note:** You need digital service to use this feature.

#### Create an event

1. Select **Menu > Tools > Scheduler > Add New Event**.
2. At the Event Name field, enter a name. Scroll down to move to the next field when done.

3. At the Type field, choose an event. Press the **OK** key and select a choice from the list.
4. At the Date field, modify the date, if needed. Press **OK** to change the date.
  - Scroll left or right to move between the month, day and year fields.
  - Scroll up or down to change the month, day and year.Press the **OK** key to save the date and move to the next field.
5. At the Time field, modify the time, if needed. Press **OK** to change the time.
  - Scroll left or right to move between the hour, minute and AM/PM fields.
  - Scroll up or down to change hour, minute and AM/PM.Press the **OK** key to save the time and move to the next field.
6. At the Duration field, modify the duration of event, if needed. Press **OK** to change the duration.
  - Scroll left or right to move between the hour and minute fields.
  - Scroll up or down to change the hour and minute.Press the **OK** key to save the duration and move to the next field.
7. At the Priority field, choose a priority. Press the **OK** key and select a choice from the list.

8. At the Reminder field, choose a reminder. Press the **OK** key and select a choice from the list.
9. At the Reminder Sound field, choose a reminder sound alerts. Press the **OK** key and select a choice from the list.
10. At the Silent Mode field, press the **OK** key and select **off** to leave on normal sounds or **During Event** to place the phone in silent mode during the duration of the event.
11. At the Recurring Event field, make the event recurring, if needed. Press the **OK** key and select a choice from the list.
12. Select **Save** to save the event.

## View events

You can view the events saved to the scheduler.

### View by date

1. Select **Menu > Tools > Scheduler** and one of the following:
  - **View Month** displays the current month. Days with events are highlighted. Scroll the calendar. Press the **OK** key to select a date.
  - **View Day** displays the current date. Scroll right or left to move to another date.

- **Go to Date** chooses a specific date.  
Scroll left or right to move between the month, day and year fields. Scroll up or down to change month, day and year.  
Press **OK** to select the date.
- 2. At the day view, do one of the following:
  - Select an existing event to view the event detail.
  - Scroll to a time and select **Add New** to create a new event.
  - Select **Options** > **Go to Today** to return to the current date.
  - Select **Options** > **Go to Date** to select a specific date.
  - Select **Options** > **Erase all Events** to delete all event for that date.

## View by list

1. Select **Menu** > **Tools** > **Scheduler** > **View All Events**.
2. At the event list, select one of the following:
  - Scroll to an event and select **View** to display the event detail.
  - Select **Options** > **Sort by Time** to sort events by time.
  - Select **Options** > **Sort by Type** to sort events by type.
  - Select **Options** > **Sort by Priority** to sort events by priority.
  - Select **Options** > **Erase All Events** to delete all events.

## Modify an event

You can modify existing events.

From the event detail screen, you can select **OK** to return to the previous screen or **Options** and one the following:

- **Edit** edits the event.
- **Erase** deletes the event.
- **Send** creates a message containing the event.
- **Copy** creates an event with the existing event information.

## Scheduler settings

You can change the default settings of your scheduler.

Select **Menu** > **Tools** > **Scheduler** > **Settings** and one the following:

- **Scheduler Hours** changes the work day.
- **Auto Delete** deletes events automatically.
- **Priority** prioritizes new events.
- **Reminder** assigns reminders for new events.
- **Reminder Sound** assigns sound alerts for new event reminders.
- **Silent Mode** sets the phone to silent mode for new events.

## Alarm clock

You can set up to four alerts with your phone's three alarm clocks and one quick alarm.

**Note:** You need digital service to use this feature. The alert occurs only if the phone is on.

## Set the alarm clocks

1. Select **Menu > Tools > Alarm Clock**.
2. Scroll to one of the alarms and select **Set**.
3. At the Alarm Time field, modify the time, if needed. Press **OK** to change the time.
  - Scroll left or right to move between the hour, minute and AM/PM fields.
  - Scroll up or down to change the hour, minute and AM/PM.

Press the **OK** key to save the time and move to the next field.

4. At the Alarm Sound field, choose a sound. Press the **OK** key and select a choice from the list.
5. At the Recurring field, make the alarm recurring, if needed. Press the **OK** key and select a choice from the list.
6. At the Alarm Note field, enter a note. Press the **OK** key.
7. Select **Save** to set the alarm(s).

When the alarm rings, select **Off** to turn off the alarm or **Snooze** to silence the alarm for 10 minutes.

**Note:** Opening the flip turns off the alarm.

## Set the quick alarm

1. Select **Menu > Tools > Alarm Clock**.
2. Highlight the quick alarm and select **Set**.

3. At the Time field, select a time option. A notification shows the quick alarm is on.

When the quick alarm rings, select **Off** to turn off the alarm or **Reset** to set the quick alarm again.

## Tip calculator

The Tip Calculator helps you calculate how much tip to include with a bill.

1. Select **Menu > Tools > Tip Calculator**.
2. Enter the amount of your bill and select **Next**.
3. Select the percentage amount to tip. The new bill amount is shown.
4. Select **Done** to return to menu or **Split** to split the bill.

To split the bill enter number of guests and select **Next**. The new bill amount with splits is shown. Select **Done** to return to menu.

## Calculator

The Calculator can perform basic mathematical operations.

1. Select **Menu > Tools > Calculator**.
2. Enter the first number.
3. Select mathematical operation.
  - Scroll left to multiply.
  - Scroll right to divide.
  - Scroll up to add.
  - Scroll down to subtract.

The chosen operation is highlighted.

4. Enter the second number. Press the **OK** key to perform the operation. The result is shown.
5. Select **Exit** to return to menu or **Options** and one of the following:
  - **M+** adds displayed result to the value stored in memory.
  - **MR** displays currently stored value on the screen.
  - **MC** clears value currently stored in memory.

## Timer

The Timer counts down for the specified time, and beeps when that amount of time has elapsed.

1. Select **Menu > Tools > Timer > Set**.
2. At the Set Timer, enter the time length.
  - Scroll left or right to move between the hours, minutes and seconds fields.
  - Scroll up or down to change the hours, minutes and seconds.
3. If needed, select **Sound** and one of the sounds to change the sound.
4. To work the timer, select the following options:
  - **Start** begins the countdown.
  - **Stop** pauses the countdown.
  - **Reset** clears the timer.

When the countdown is complete, select **Off** to silence the alarm.

## Stopwatch

The Stopwatch counts time for you.

1. Select **Menu > Tools > Stopwatch**.
2. To work the stopwatch, select the following options:
  - **Start** begins counting.
  - **Stop** pauses counting.
  - **Reset** clears the stopwatch.

Press the **Back** key to return to the menu.

## World clock

The world clock enables you to check times in cities around the world in relation to your local time.

**Note:** You need digital service to use this feature.

### Set the world clock

1. Select **Menu > Tools > World Clock**.  
The world clock menu displays your local date and time on the first line.
2. Scroll left or right to select a different time zone, or up and down to view other cities on the same time zone.

## Search the world clock

From the world clock menu, you can search by city or country.

1. Select **Menu > Tools > World Clock > Options > Search City** or **Search Country**.
2. Enter the first letter(s) of your desired city or country.
3. Select the city or country from the list.



## 12 BROWSER

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You can use the browser to download ring tones and graphics and have instant access to email and chat, up-to-the-minute sports, entertainment, news, weather and more, via Mobile Web.

For more information about how airtime is charged, contact your service provider.

### Launch Web browser

1. Select **Menu** > **Browser**.
2. Select **Yes** to continue.

When you are connected, a browser home page appears.

3. To go to a site, select the link.
4. When you have finished using the Internet, press the **End** key to exit.

### Use browser options

The following options may appear during a browser session.

- **Home** returns you to the main browser window, or home page.
- **Add to Bookmarks** saves the current location as a bookmark for easy access.
- **Bookmarks** displays a list of your saved Web sites.
- **Search** launches the browser to the search URL.

- **Send URL** sends the URL of the current page via text message.
- **Go to URL** launches the browser to the URL you entered.
- **History** displays the URLs of all the previously-visited web pages.
- **Refresh** reloads the current page.
- **Quit** exits the browser.
- **More** accesses additional browser settings.
  - **Show URL** displays the entire URL of the current page.
  - **Restart Browser** restarts the browser.
  - **Clear IDs & Passwords** clears the browser ID cache.
  - **Certificates** displays the certificates for the current browser session and a general list of certificates.
  - **Save Items on this Page** saves the non-DRM protected objects from the loaded page.
  - **Preferences** sets up additional settings.
  - **About** displays information about your browser version.

## Search for a Web site

How you search for a Web site depends on your service provider. For more information, contact your service provider.

## Use a bookmark

1. Select **Menu > Browser**.
2. Select **Yes** to accept browser fees.
3. From your Web home page, select **Bookmarks**. A list of bookmarks appears.
4. Enter the number corresponding to the bookmark you want and press the **OK** key.

## Set a Web prompt

You can set a prompt to confirm the start or exit of the browser. For more information, see “Web alert” on page 38

## 13 DOWNLOADS

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Your Kyocera phone has the added ability to download and manage applications through the **Downloads** menus.

**Downloads** provides you with the full range of applications and services from the Internet: Email, games, relevant news, and much more.

For more information about **Downloads** capabilities and application pricing, contact your service provider.

### Using Downloads

You connect to the server, download applications, and then manage them as you like. When you choose an application, you can choose a demo, various limited use options, or the full version—all varying in price. If you choose a demo, **Downloads** notifies you when it has expired. If you choose a priced version, the amount goes to your phone bill. The **MobileShop** also notifies you if you're running out of memory. At that point, you can either disable an application or remove it completely.

With applications loaded, you can update to newer versions as they become available.

### Downloading an application

To download an application:

1. At the home screen, select **Menu > Downloads > MobileShop > Catalog**. When connected to the server, a list of application types appears under the **MobileShop** menu.
2. Select an application type. A full list of applications of your selected type appears. New applications have an arrow on the left.  
**Note:** Long titles scroll left as you highlight them.
3. Select an application. A list of usages appears. One or more usages may be available with the cost specified for each.
4. Select a usage. A confirmation message appears.
5. Select **Yes** to confirm. The application is downloaded to your phone.  
**Note:** Download times vary.
6. To open the application now, select **Yes**. You can also select **No** to return to the **Downloads** menu, where you see a link to your new application.

**Note:** Your connection to the application server automatically ends after 30 seconds, unless you connect again to download more applications. Press the **End/Power** key to end the connection. Closing the flip does not end your connection.

## Opening an application

Downloaded applications are stored under the **Downloads** menu. Each application comes with its own unique icon to help you identify it easily.

1. At the home screen, select **Menu > Downloads**.

**Note:** The **Downloads** icon always remains at the top of this menu. Downloaded applications are listed after.

2. Highlight and select the icon for the application you want to open.

## Viewing application details

You can get information about the size of an application and how many uses it has left before it runs out.

1. At the home screen, select **Menu > Downloads > Settings > Manage Apps**.
2. Select the application you want details for.

## Removing an application

To remove an application:

1. At the home screen, select **Menu > Downloads > Settings > Manage Apps**.
2. Select the application and **Remove**.
3. Select **Yes** to confirm your choice.

**Note:** If you remove an application, it is removed completely from your phone. If you want to use it again, you must pay for it again. If you want to free up space on your phone, we recommend you disable the application.

## Disabling an application

If you are running out of memory and want to download more applications without completely removing those you have paid for, you can simply disable them. Thus, you can re-download an application to use it again without paying for it again.

1. At the home screen, select **Menu > Downloads > Settings > Manage Apps**.
2. Select the application and **Lock App**.
3. Select **Yes** to confirm your choice.

**Note:** The application is still listed in the **Downloads** menu. The icon looks like an empty box.

## Checking available memory

The amount of available memory depends on the number of applications you downloaded.

1. At the home screen, select **Menu > Downloads > Settings > Manage Apps**. The amount of memory left shows at the bottom of the screen.
2. For more detailed memory information, select **System Info**.

## 14 VOICE COMMANDS

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You can call a contact, dial a phone number, access menus, or find contact information from your voice dial list using voice commands.

**Note:** You cannot use voice recognition to end a call; you must press the **End** key when the flip is open.

### Voice dial list

To call or find a contact using voice dial, you must add the contact to your voice dial list. The contact name must not have more than five words or components for voice recognition.

### Add contacts

To add a contact to your voice dial list:

1. Select **Menu > Contacts > Voice Dial List**.
2. At the contact list, highlight a contact and press the **OK** key. A check mark appears next to a name when voice dialing is active. Check each name you want to use with voice dialing.
3. Select **Save**.

### Remove contacts

To add a contact to your voice dial list:

1. Select **Menu > Contacts > Voice Dial List**.
2. At the contact list, highlight a check marked contact and press the **OK** key. No check mark appears next to a name when voice dialing is inactive. Uncheck each name you want to remove from voice dialing.
3. Select **Save**.

### Voice commands

#### Start voice commands

1. Press and hold the **Send** key to initiate voice commands. The phone prompts, “Say a command”.
2. Say one of the following commands and follow the voice prompts.
  - “**Contact <name>**” calls a contact on your voice dial list.
  - “**Dial Number <#>**” calls by speaking the digits of the phone number.
  - “**<shortcut name>**” sends you to a menu item.
  - “**Find Contact**” allows you to find a contact from your voice dial list.

## Call a contact name

1. If you haven't already done so, add the person you want to call to the Voice Dial List. See "Voice dial list" on page 62.
2. From the home screen, press and hold the **Send** key. The phone prompts, "Say a command".
3. Say "Contact" and the name of the person you want to call.  
The phone prompts, "Please repeat" or "Say a name" if it does not recognize the name. If the name you spoke matches a contact in the Voice Dial List, the phone prompts: "Name, correct?" Say "Yes" to make the call, "No" to select a similar name, or "Cancel" to cancel the phone call. If the phone finds multiple voice tags that sound like the name you said, the phone lists the names and asks you to verify which name to call. Say "Yes" when you hear the correct name or "No" when you hear an incorrect one.
4. Press the **End** key to end the call.

## Call a number

1. From the home screen, press and hold the **Send** key. The phone prompts, "Say a command".
2. Say "Dial number" and then speak the digits of the number you want to call (digit by digit). If you pause, the phone prompts you, "Did you say <number>" or "Say a number" if it does not recognize the name.

Say "Yes" to make the call or "No" to cancel the phone call.

3. Press the **End** key to end the call.

## Use shortcuts

1. From the home screen, press and hold the **Send** key. The phone prompts, "Say a command".
2. Say the name of the menu item you want to access or say "Shortcut" to view a list of menu items. The phone prompts, "Say one of the shortcuts".
3. Say the name of the menu item you want to access.

## Find contacts

You can use voice commands to find contact information for contacts in your Voice Dial List.

1. From the home screen, press and hold the **Send** key. The phone prompts, "Say a command".
2. Say "Find contact". The phone prompts, "Say a name".

The phone prompts, "Please repeat" or "Say a name" if it does not recognize the name. If the name you spoke matches a contact in the Voice Dial List, the phone prompts: "Name, correct?" Say "Yes" to display the contact, "No" to select a similar name, or "Cancel" to cancel the search.

### Customer support

Your service provider's customer support department may be accessible directly from your phone when you dial a number, such as \*611 (check with your service provider). They can answer questions about your phone, phone bill, call coverage area, and specific features available to you, such as call forwarding or voicemail.

For questions about the phone features, refer to the materials provided with your phone, or visit [www.kyocera-wireless.com](http://www.kyocera-wireless.com).

For additional questions, you may contact the Kyocera Wireless Corp. Customer Care Center in any of the following ways:

- Web site: [www.kyocera-wireless.com](http://www.kyocera-wireless.com).
- Email: [phone-help@kyocera-wireless.com](mailto:phone-help@kyocera-wireless.com).
- Phone: 1-800-349-4478 (U.S. and Canada) or 1-858-882-1401.
- Customer support phone numbers are also available in the following countries:
  - India: 1-600-121214 or 0124-284-5000
  - Puerto Rico: 1-866-664-6443

Before requesting support, please try to reproduce and isolate the problem. When you contact the Customer Care Center, be ready to provide the following information:

- The name of your service provider.
- The actual error message or problem you are experiencing.
- The steps you took to reproduce the problem.
- The phone's mobile equipment identifier (MEID).

**Note:** To locate the MEID, select **Menu > Settings > Phone Info > Build Info** and scroll down to **MEID**. If your phone uses an electronic service number (ESN), **ESN** replaces **MEID**.

### Qualified service

If the problem with your phone persists, return the phone with all accessories and packaging to the dealer for qualified service.

### Phone accessories

To shop for phone accessories, visit [www.kyocera-wireless.com/store](http://www.kyocera-wireless.com/store). You may also call us at 800-349-4188 (U.S.A. only) or 858-882-1410.

### Become a product evaluator

To participate in the testing and evaluation of Kyocera Wireless Corp. products, including cellular or PCS phones, visit [beta.kyocera-wireless.com](http://beta.kyocera-wireless.com).



## 16 CONSUMER LIMITED WARRANTY

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Kyocera Wireless Corp. (“KYOCERA”) offers you a limited warranty that the enclosed product or products (the “Product”) will be free from defects in material and workmanship for a period that expires one year from the date of sale of the Product to you, provided that you are the original end-user purchaser of the Product and provided that your purchase was made from an authorized supplier. Transfer or resale of a Product will automatically terminate warranty coverage with respect to that Product. This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Product.

KYOCERA shall, at its sole and absolute discretion, either repair or replace a Product (which unit may use refurbished parts of similar quality and functionality) if found by KYOCERA to be defective in material or workmanship, or if KYOCERA determines that it is unable to repair or replace such Product, KYOCERA shall refund the purchase price for such Product, provided that the subject Product (i) is returned, with transportation prepaid, to a KYOCERA authorized service center within the one year warranty period, and (ii) is accompanied by a proof of purchase in the form of a bill of sale or receipted invoice which evidences that the subject Product is within the one year warranty period (“Proof of Purchase”).

After the one year warranty period, you must pay all shipping, parts and labor charges.

This limited warranty does not cover and is void with respect to the following: (i) any Product which has been improperly installed, repaired, maintained or modified; (ii) any Product which has been subjected to misuse (including any Product used in conjunction with hardware electrically or mechanically incompatible or used with accessories not approved by KYOCERA), abuse, accident, physical damage, abnormal operation, improper handling, neglect, exposure to fire, water or excessive moisture or dampness or extreme changes in climate or temperature; (iii) any Product operated outside published maximum ratings; (iv) cosmetic damage; (v) any Product on which warranty stickers or Product serial numbers have been removed, altered, or rendered illegible; (vi) cost of installation, removal or reinstallation; (vii) signal reception problems (unless caused by defects in material and workmanship); (viii) damage the result of fire, flood, acts of God or other acts which are not the fault of KYOCERA and which the Product is not specified to tolerate, including damage caused by mishandling, shipping and blown fuses; (ix) consumables (such as fuses); or (x) any Product which has been opened, repaired, modified or altered by anyone other than KYOCERA or a KYOCERA authorized service center.

USE ONLY KYOCERA APPROVED ACCESSORIES WITH KYOCERA PHONES. USE OF ANY UNAUTHORIZED ACCESSORIES MAY BE DANGEROUS AND WILL INVALIDATE THE PHONE WARRANTY IF SAID ACCESSORIES CAUSE DAMAGE OR A DEFECT TO THE PHONE.

KYOCERA SPECIFICALLY DISCLAIMS LIABILITY FOR ANY AND ALL DIRECT, INDIRECT, SPECIAL, GENERAL, PUNITIVE, EXEMPLARY, AGGRAVATED, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF ADVISED OF THE POSSIBILITY THEREOF, WHETHER FORESEEABLE OR UNFORESEEABLE OF ANY KIND WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, UNANTICIPATED BENEFITS OR REVENUE, ANTICIPATED PROFITS ARISING OUT OF USE OF OR INABILITY TO USE ANY PRODUCT (FOR EXAMPLE, WASTED AIRTIME CHARGES DUE TO THE MALFUNCTION OF A PRODUCT) OR CONTRIBUTION OR INDEMNITY IN RESPECT OF ANY CLAIM RELATED TO A PRODUCT.

REPAIR OR REPLACEMENT OF A DEFECTIVE PRODUCT OR REFUND OF THE PURCHASE PRICE RELATING TO A DEFECTIVE PRODUCT, AS PROVIDED UNDER THIS WARRANTY, ARE YOUR SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF THE LIMITED WARRANTY, AND SUBJECT TO THIS WARRANTY, THE PRODUCTS ARE APPROVED AND ACCEPTED BY YOU "AS IS". KYOCERA MAKES NO OTHER WARRANTIES, REPRESENTATIONS OR CONDITIONS OF ANY KIND, ORAL OR VERBAL, EXPRESS OR IMPLIED,

STATUTORY OR OTHERWISE, WITH RESPECT TO THE PRODUCTS, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR AGAINST INFRINGEMENT OR ANY IMPLIED WARRANTY OR CONDITION ARISING OUT OF TRADE USAGE OR OUT OF A COURSE OF DEALING OR COURSE OF PERFORMANCE. NO DEALER, DISTRIBUTOR, AGENT OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION OR ADDITION TO THIS WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

For warranty service information, please call the following telephone number from anywhere in the continental United States and Canada: 1-800-349-4478 or 858-882-1401.

Please call or email [phone-help@kyocera-wireless.com](mailto:phone-help@kyocera-wireless.com) for the location of the Kyocera Wireless Corp. authorized service center nearest you and for procedures for obtaining warranty service.

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